



## Light Up Navajo VI – Customer Responsibilities

Thank you for your interest in Light Up Navajo VI (LUN VI). In this document, you will learn about how the LUN VI application process works and what you need to do to become eligible for an LUN VI project. While NTUA is committed to extending electricity to all homes on the Navajo Nation, *please understand that NTUA cannot guarantee that you will be served under this LUN VI project at this time.* If one or more of the qualifications for LUN VI funding are not met, or there are insufficient volunteers to complete your project, NTUA may not be able to provide service. LUN VI construction will begin no earlier than April 7, 2025. There are two (2) steps that you, the customer, are responsible for completing.

### Customer Step 1: Completion and Submission of the Application Packet

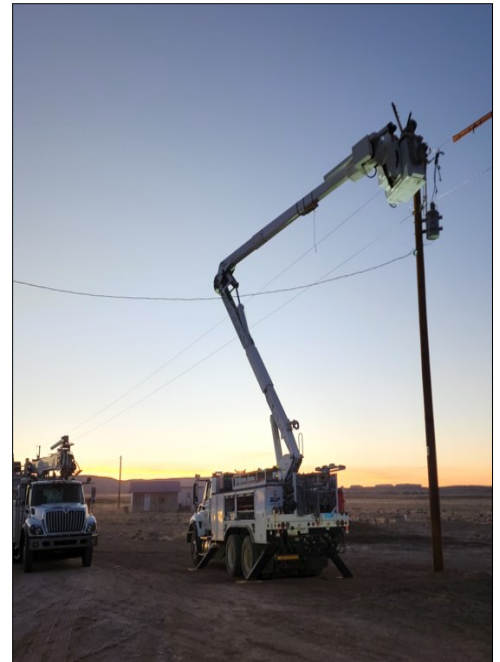
Customer step 1 is submitting the LUN VI Application Packet. The LUN VI Application Packet is made up of the following nine (9) documents that you must complete and submit as soon as possible:

- Light Up Navajo VI Customer Responsibilities (this document)
- Light Up Navajo VI Eligibility Checklist (NTUA provides)
- NTUA Residential Service Application (NTUA provides)
- NTUA Project Request Form (NTUA provides)
- NTUA Utility ROW Agreement Form (NTUA provides)
- Release of Information Form
- Approved Homesite Lease/Residential Lease (if you do not have a Homesite Lease, NTUA may be able to help you obtain one)

**\*Navajo Nation Land Department no longer accepts receipt for homesite lease in place of an Approved Homesite Lease to process SLA application\***

- Homesite Lease Survey Plat (if you don't have this document, provide explanation)
- Homesite Archaeology Inventory Report (if you don't have this document, provide explanation)
- Homesite Cultural Resources Compliance Form (if you don't have this document, provide explanation)

After you complete and submit the LUN VI Application Packet, your application will undergo the NTUA internal process. If qualified, NTUA will apply to the Navajo Nation or the Bureau of Indian Affairs for access to trust land, if necessary. Once access is granted, NTUA will notify you and request that you complete Customer Step 2 as soon as possible.



## Customer Step 2: Service Pole Installation & House-Wiring

What you must do for Customer Step 2 depends on (1) whether your home requires installation of a service pole, house-wiring, or both; and (2) whether your project is eligible for financial assistance.

Step 2: Financial Assistance Available: If your project qualifies for Navajo Nation Fiscal Recovery Funds, NTUA may be able to provide financial assistance for pole-installation and house-wiring, assuming other requirements are met. NTUA will notify you if your project qualifies for pole-installation and house-wiring assistance after completion of a feasibility assessment and evaluation of the Service Line Agreement and Right of Way application.

Step 2: Financial Assistance Unavailable: If your project does not qualify for assistance, you will need to (1) submit payment or commit to a payment arrangement plan with NTUA for the service pole installation, and (2) hire an electrician to install the pole-mounted meter loop and complete house-wiring.

Step 2: All Projects: Once house-wiring is complete, the electrician must complete the NTUA House Wiring Affidavit and submit it to your local NTUA District Office. After that, NTUA will perform a service entry inspection at your home. If there are any discrepancies that need to be fixed, the electrician must promptly address the discrepancies and submit a new NTUA House wiring Affidavit before NTUA will perform a reinspection. This process will repeat until your service entry passes inspection.

### Communication is Key:

To keep you informed of your eligibility status for the LUN VI project, NTUA will strive to inform you of your eligibility over the upcoming months. In addition, the NTUA District Office may help you complete some of the requirements, such as, accepting your application documents, conducting service entrance inspections, and conducting field visits to assess feasibility. If you do not hear from NTUA, please contact the Project Supervisor for your District. The Project Supervisors for all NTUA Districts are listed below. We ask that you keep NTUA informed if anything on the Eligibility Checklist changes by contacting the Project Supervisor for your District. Again, thank you for your interest and we hope we will be able to serve you. Ahéhee’.

NTUA District	Project Supervisors	Direct Phone Numbers	Email Address
Chinle	Janice Harvey	(928) 729-4729	janiceh@ntua.com
Dilkon	Marcia Jensen	(928) 729-6290	marciaj@ntua.com
Ft. Defiance	Andrea Nez	(928) 729-4793	andreasi@ntua.com
Crownpoint	Andrea Nez	(928) 729-4793	andreasi@ntua.com
Kayenta	Marcella Black	(928) 729-4762	marcellab@ntua.com
Shiprock	Cassandra Begay	(928) 729-6451	cassandrab@ntua.com
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